

Why does the next-generation meter installed at my home sometimes display “0 kwh”?

A next-generation meter displays various pieces of information in sequence. If it displays “0 kWh” when electricity is being used, the display is probably a reading of the energy being fed into the grid. Though the vast majority of Hydro-Québec’s residential customers do not generate electricity, some are self-generators, meaning they produce electricity to meet some or all of their needs using equipment that they own and run. They can avail themselves of the net metering option through which Hydro-Québec purchases any excess energy that the customer produces and feeds to the system. Since most customers are not self-generators, it is normal that this display shows “0 kWh”.
